ProCKSI - Enhancement #12

Experiment description not given in notification e-mails

05/08/2007 02:15 PM - Paweł Widera

Status:	Closed	Start date:	
Priority:	Low	Due date:	
Assignee:	Anonymous	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:			
Resolution:	fixed		

Ctout date.

Description

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In each notification e-mail only the request id is given. When more than one request is sent to [[ProCKSI]] by the same user it's hard to track which request is which just by the id.

The solution would be to include request description given by the user in each notification e-mail. It would be also nice to remove redundant and meaningless preamble given below (I guess this is some kind of side effect of using HTML e-mail which is evil of course):

The [[ProCKSI]] Server - Results The [[ProCKSI]]-Server

The [[ProCKSI]] Server - Results

Then the first sentence in the e-mail could get straight to the point, like:

Status notification for request N: Description given by the user

History

#1 - 05/08/2007 02:06 PM - Anonymous

- Status changed from New to Closed
- Resolution set to fixed

In the next release:

- Description added to the confirmation email.

In a future release:

- Maybe possibility of choosing to receive plain text or HTML email. Until then, HTML email standard.

#2 - 05/08/2007 02:15 PM - Paweł Widera

I think forcing user to choose is not needed. Either plain text e-mail should be send (it's good enough to present information) or if fancy HTML graphics in the background are priority, both should be send: plain text and HTML together in one e-mail.

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