# ProCKSI - Enhancement #12
## Experiment description not given in notification e-mails

05/08/2007 02:15 PM - Paweł Widera

| | | | | |
|---|---|---|---|---|
| **Status:** | Closed | | **Start date:** | |
| **Priority:** | Low | | **Due date:** | |
| **Assignee:** | Anonymous | | **% Done:** | 0% |
| **Category:** | | | **Estimated time:** | 0.00 hour |
| **Target version:** | | | | |
| **Resolution:** | fixed | | | |

**Description**

In each notification e-mail only the request id is given. When more than one request is sent to [[ProCKSI]] by the same user it's hard to track which reqeust is which just by the id.

The solution would be to include request description given by the user in each notification e-mail. It would be also nice to remove redundant and meaningless preamble given below (I guess this is some kind of side effect of using HTML e-mail which is evil of course):

    The [[ProCKSI]] Server - Results
    The [[ProCKSI]]-Server

    The [[ProCKSI]] Server - Results


Then the first sentence in the e-mail could get straight to the point, like:

    Status notification for request N: Description_given_by_the_user

**History**

**#1 - 05/08/2007 02:06 PM - Anonymous**

*- Status changed from New to Closed*

*- Resolution set to fixed*


In the next release:

- Description added to the confirmation email.

In a future release:

- Maybe possibility of choosing to receive plain text or HTML email. Until then, HTML email standard.


**#2 - 05/08/2007 02:15 PM - Paweł Widera**

I think forcing user to choose is not needed. Either plain text e-mail should be send (it's good enough to present information) or if fancy HTML graphics in the background are priority, both should be send: plain text and HTML together in one e-mail.